

## *How NJ Can Help: Other Programs*

### **NEW JERSEY SHARES (NJ SHARES)**

NJ SHARES provides assistance to households in need of temporary help paying their energy bills due to a financial crisis. Applicants must have a history of good-faith payments with their energy company and not be eligible for LIHEAP, USF, TRUE or PAGE programs. Call 866-657-4273 or go to [www.njshares.org](http://www.njshares.org).

### **WINTER TERMINATION PROGRAM (WTP)**

WTP protects residential customers from disconnection of natural gas and electric service from November 15th - March 15th if they participate in: USF, LIHEAP, Lifeline Utility Assistance Program, Pharmaceutical Assistance to the Aged and Disabled (PAAD), Work First New Jersey/Temporary Assistance to Needy Families, or Federal Supplemental Security Income (SSI). Also, persons unable to pay their utility bills because of circumstances beyond their control may request the protection of WTP. Customers should make every effort to pay as much of their bill as possible during the WTP period to avoid a large overdue balance at the end of the WTP.

### **How do I enroll in WTP?**

You must call your utility company and request protection under the WTP and explain why you need this protection. For more information about the WTP, or if you have a complaint about your utility company, please call the Board of Public Utilities at: 1-800-624-0241. You can also view the Utility Customer's Bill of Rights at the website: [www.nj.gov/bpu/assistance/rights/](http://www.nj.gov/bpu/assistance/rights/)

## *How NJ Can Help: Have your Home Weatherized for Free!*

### **What is Weatherization?**

Weatherization is the installation of home energy efficiency measures to help reduce energy bills.

### **Eligible participants are provided with:**

- 1) A free home energy audit to see how energy efficient a home is and how much money can be saved on energy bills through weatherization.
- 2) Installation of recommended free energy efficiency measures, which may include energy efficient appliance replacement at no cost.

### **There are two free Weatherization programs in New Jersey:**

**COMFORT PARTNERS:** Comfort Partners is an energy saving and education program for qualified low-income customers sponsored by the Board of Public Utilities' NJ Clean Energy Program. Call 888-773-8326 or go to: [www.njcleanenergy.com](http://www.njcleanenergy.com) and click on "Residential" (electric and gas heat only).

### **WEATHERIZATION ASSISTANCE**

**PROGRAM:** This Department of Community Affairs program assists qualified, low-income households in weatherizing their homes, improving their heating system efficiency and conserving energy. Households that apply for USF or LIHEAP can check a box on that application to request weatherization. For more information go to: [www.energyassistance.nj.gov](http://www.energyassistance.nj.gov).



# **DO YOU NEED HELP WITH YOUR HOME ENERGY BILLS?**



*The State of  
New Jersey  
offers  
assistance  
programs  
that can help!*

## How NJ Can Help: Energy Assistance Programs

### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

LIHEAP or HEA is a federally funded program that helps low-income households pay for heating costs (includes: electric, natural gas, oil and other deliverable fuels). Even if your heat is included in your rent, you may qualify. LIHEAP grants are also available for medically necessary cooling costs. Applications are accepted from October 1 through April 30. (See chart on next page for income limits). LIHEAP is administered by the Department of Community Affairs.

### UNIVERSAL SERVICE FUND (USF)

USF is a program created by the New Jersey Board of Public Utilities to help low-income households pay for their electric and natural gas costs. To be eligible for USF, your household must: 1) Be income eligible (see chart on next page) and 2) spend more than three percent of household income on gas and/or electricity; (or spend more than six percent of household income on electric heating). Apply any time of the year. USF is administered by the Department of Community Affairs.

For USF/LIHEAP applications, a list of agencies that accept USF/LIHEAP applications and more information, go to the website: [www.energyassistance.nj.gov](http://www.energyassistance.nj.gov) or call toll free: 1-800-510-3102

## INCOME ELIGIBILITY Monthly Pre-tax Income Limits 10/01/2016- 9/30/2017

| Household Size       | USF Program           | LIHEAP Program        |
|----------------------|-----------------------|-----------------------|
| 1                    | \$1,733               | \$1,980               |
| 2                    | \$2,337               | \$2,670               |
| 3                    | \$2,940               | \$3,360               |
| 4                    | \$3,544               | \$4,050               |
| 5                    | \$4,148               | \$4,740               |
| 6                    | \$4,752               | \$5,430               |
| 7                    | \$5,357               | \$6,122               |
| 8                    | \$5,964               | \$6,815               |
| 9                    | \$6,570               | \$7,509               |
| 10                   | \$7,177               | \$7,856               |
| 11                   | \$7,784               | \$8,020               |
| 12                   | \$8,390               | \$8,184               |
| If more than 12 add: | \$606 for each person | \$164 for each person |



## How NJ Can Help: Energy Assistance Programs

### LIFELINE PROGRAM

The Lifeline Utility Assistance Program is for eligible low-income senior citizens and the disabled. Lifeline benefits help eligible homeowners and renters with electric and natural gas costs. Apply for Lifeline with the Pharmaceutical Assistance for the Aged and Disabled (PAAD) application. Call: 1-800-792-9745 for more information or go to: [www.nj.gov/humanservices/](http://www.nj.gov/humanservices/). Lifeline is made possible by the Board of Public Utilities and is administered by the Department of Human Services.

### TRUE and PAGE Programs

TRUE and PAGE grants help households over the income limits for LIHEAP (see table) pay their natural gas and electric bills. Qualified applicants may receive up to \$2,900 per year. Go to [www.njpoweron.com](http://www.njpoweron.com) to review eligibility requirements, find a local application agency, print an application, or apply online. If you have questions or would like an application mailed to you, call: [732-982-8710](tel:732-982-8710). TRUE and PAGE are made possible by the Board of Public Utilities and are administered by the Affordable Housing Alliance.

### NJ 2-1-1

Dial 2-1-1 any day, any time for confidential referrals to local health and human service assistance services or search NJ 2-1-1's on-line database at: [www.nj211.org](http://www.nj211.org). NJ 2-1-1 is funded by the United Ways of NJ in partnership with