

# There are programs to help you pay your PSE&G bill

*Veá al dorso para español.*

## Low Income Home Energy Assistance Program (LIHEAP)

**How much LIHEAP assistance can customers receive?**

PSE&G heating customers typically receive an average of \$400 toward their PSE&G bill.

**Who should apply?**

Customers with a household income at or lower than income limits can apply.

**How can a customer get an application?**

Call 1-800-510-3102; or ask a PSE&G customer service representative for a LIHEAP/USF application.

**LIHEAP accepts applications from November 1, 2011 to April 30, 2012.**

### LIHEAP Income Limits

Household Size	Monthly Gross Income
1	\$1,815
2	\$2,452
3	\$3,089
4	\$3,725
5	\$4,362
6	\$4,999

## NJ Lifeline

**How much NJ Lifeline assistance can customers receive?**

PSE&G income-eligible seniors and disabled adults can receive a \$225 utility bill credit.

**Who should apply?**

Seniors who are at least 65 years old, and disabled adults who are at least 18 years old and receiving Social Security Disability can apply. Customer income must be at or below \$24,432 if single, or \$29,956 if married.

**How can a customer get an application?**

Call 1-800-792-9745; or ask a PSE&G customer service representative for a NJ LIFELINE application.

**NJ Lifeline accepts applications year round.**

## Universal Service Fund (USF)

**How much USF assistance can customers receive?**

PSE&G customers can receive from \$5 to \$150 per month toward their PSE&G bill.

**Who should apply?**

If you apply for LIHEAP you are also applying for USF.

**How can a customer get an application?**

Call 1-800-510-3102; or ask a PSE&G customer service representative for a LIHEAP/USF application.

**USF accepts applications year round.**

### USF Income Limits

Household Size	Monthly Gross Income
1	\$1,589
2	\$2,146
3	\$2,703
4	\$3,260
5	\$3,817
6	\$4,374

## Temporary Relief for Utility Expenses (TRUE)

**How much TRUE assistance can customers receive?**

PSE&G customers can receive up to \$750 for gas service and up to \$750 for electric service, depending on the balance owed towards their bill.

**Who should apply?**

To be eligible for a TRUE grant, customer must:

- Have an electric and/or gas account that is currently 45 days or more past due.
- Not have their electric and/or gas account disconnected.
- Have made at least four payments of \$25 or more in the last six months.
- Not have received LIHEAP or USF in the last year.
- Meet the TRUE grant annual income guidelines listed at: [pseg.com/true\\_guidelines](http://pseg.com/true_guidelines).

**How can a customer get an application?**

- Call 1-855-465-8783 or ask a PSE&G customer service representative for a TRUE grant application.
- Log on to [pseg.com/true\\_grant](http://pseg.com/true_grant) to apply online.

**TRUE accepts applications year round. Funds are available on a first-come, first-served basis.**

## NJ SHARES (NJS)

**How much NJ SHARES assistance can customers receive?**

PSE&G electric customers can receive up to \$300; gas customers can receive up to \$700 toward their PSE&G bill.

**Who should apply?**

Customers with a household income higher than LIHEAP or USF income limits, and lower than the income limits listed, may apply.

**How can a customer get an application?**

Call 1-866-NJSHARES (657-4273); or visit [www.njshares.org](http://www.njshares.org).

**NJS accepts applications year round.**

**Funding is limited.**

### NJS Income Limits

Household Size	Monthly Gross Income
1	\$3,723
2	\$5,043
3	\$6,363
4	\$7,683
5	\$9,003
6	\$10,323

For more information about these programs or to download an application, visit [pseg.com/help](http://pseg.com/help).

