

PSE&G also has some programs to make paying your energy bills easier. Read the following to see how we can help you:

🏠 Equal Payment Plan (EPP)

The EPP lets you pay the same amount each month for your gas and electric bills.

- Call 1-888-275-PSEG (7734).
- Visit www.pseg.com/epp

🏠 Third-Party Notification Program

PSE&G's Third-Party Notification Program will let you know when your older, ill or disabled loved one's bill is late.

- Call PSE&G at 1-800-436-7734.

🏠 Life-Sustaining Equipment

Do you or a loved one use a respirator, dialysis machine or other type of life-sustaining equipment at home? If so, you can receive priority power restoration if the power goes out.

- Call PSE&G at 1-800-436-7734.

🏠 Energy Conservation Center

There are easy ways to save energy that can make your home more comfortable and save you money. To learn more:

- Call PSE&G's Energy Conservation Center at 1-800-854-4444.

If you continue to have problems paying your PSE&G bills:

- Call 1-800-357-2262 to speak to someone at PSE&G, or
- Visit www.pseg.com/billpaymentassistance.



Need help paying your energy bills?

Look inside >>

If you need help paying your PSE&G bills, there are some programs that may be able to help. Take a minute to see if you qualify for one of these programs, and get the help you need – when you need it most.

🏠 The Low Income Home Energy Assistance Program (LIHEAP)

LIHEAP helps low-income people pay their winter heating bills. You may qualify even if your heat is included in the rent you pay each month. The program usually runs from Nov. 1 through March 31.

🏠 The Universal Service Fund (USF)

USF helps make energy bills more affordable for low-income customers. If you're eligible, USF can lower the amount you have to pay for your gas and electric bills. USF accepts applications all year.

*You can apply for both LIHEAP and USF with one application. You also may be eligible for both.

- Call 1-800-510-3102.
- Visit our website at www.pseg.com/liheap to see if you qualify.
- Visit one of PSE&G's 16 customer service centers listed on your bill.
- Visit www.energyassistance.nj.gov

🏠 NJ Lifeline Credit Program

Are you at least 65 years old? Are you 18 years or older and getting Social Security because you are disabled? Answer "yes" to either of these questions and NJ Lifeline may be able to give you a \$225 a year utility credit to help pay your gas and electric bills. Income guidelines change each year in

January, so find out today if you qualify.

- Call 1-800-792-9745.
- Visit www.state.nj.us/health/forms/ap-2.dot to download an application.
- Write to NJ Lifeline, P.O. Box 714, Trenton, NJ 08625-0714 for an application.

🏠 NJ SHARES

NJ SHARES helps people going through short-term financial problems. To qualify, you must show a history of paying your bills on time and that something has happened that keeps you from paying now. If you receive LIHEAP or USF, you are not eligible. Once approved, you may be eligible for a grant based on need to pay for your gas and electric bills.

- Call 1-866-NJSHARES (657-4273).
- Visit the NJ SHARES website at www.njshares.org to find a community-based agency near you.

🏠 New Jersey Comfort Partners

If you are a low-income household and would like to lower your gas and electric bills by learning more about energy efficiency, New Jersey Comfort Partners can help you.

- Call 1-888-773-8326.

🏠 Federal & State Earned Income Tax Credit

Do you work hard, but don't earn a high income? You may qualify for the Earned Income Tax Credit (EITC). The amount of the EITC depends on your total earnings and family size. If you receive the federal EITC, you may be eligible for the state EITC.

To see if you qualify and for more information:

- Call 1-800-829-1040 for the federal EITC or 1-888-895-9179 for state EITC,
- Visit the Internal Revenue Service website at www.irs.gov, or
- Visit the state EITC website at www.njtaxation.org

